

Boulder
November 2-3, 2011

Certification Courses in Managing Workplace Conflict

Approved for CEU's by SHRM, EAPA, and other accrediting authorities

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track 1. Train the Trainer

For internal HR staff and external training consultants

Certificate: "Certified Trainer of Managing Workplace Conflict"

track 2. Train the Manager

For managers, supervisors, and team leaders

Certificate: "Certified Manager of Workplace Conflict"

track 3. Train the Professional

For coaches, consultants, HR professionals, counselors, EAP staff, labor union officials, ombuds, mediators, attorneys, dispute resolvers and facilitators

Certificate: "Certified Professional in Managing Workplace Conflict"



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